

## **Privacy and Security**

You may browse and access information contained within this website without providing personal information. Where you voluntarily provide personal information (e.g. through online forms or email requests), at minimum your personal information as directed would be retained.

Some information, however, is automatically retrieved while visiting our site, such as site browsing patterns. Please be assured that in the event that any personal information is sourced this information in aggregate form only would be used so that no effort is made to identify individual visitors.

## **Privacy Statement**

This is the citizen interface of the Local Government bodies, which are connected through this portal- <https://elgservices.gov.lk>. If you are only browsing this website, we do not capture data that allows us to identify you individually unless you are a registered user with the local authority.

We will NOT share your personal data with non-Government entities, except where such entities have been authorized to carry out specific Government services relevant to local authority functions.

For your convenience, the site may also display to you data you had previously supplied us. This will speed up the transaction and save you the trouble of repeating previous submissions. Should the data be out-of-date, please supply us the latest data for example in case of registration. We will retain your personal data only as necessary for the effective delivery of public services to you.

To safeguard your personal data, all electronic storage and transmission of personal data are secured with appropriate security technologies.

If you have any questions or concerns about this data protection and privacy policy, please contact ICTA.